ProjectDox®

ProjectDox® Component Customer Installation v. 8.3

System Use Requirements

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Welcome to ProjectDox. Before using the ProjectDox system for the first time, please verify the

following items are disabled and/or installed on your system. The following pages will provide you information on how to configure these items for access to collaborate and review your information electronically, 24/7.

- Pop-up Blocker disabled (if applicable)
- ProjectDox Components installed
- Silverlight installed

Icon	Represents
	Good to know

1   General Information

1.1   Requirements

The Matrix below displays the requirements needed for each browser to interact properly with the ProjectDox application.

Requirements	Internet Explorer 10	Internet Explorer 11	Firefox 39.0	Chrome 44.0.2403.89 m	Apple Safari 7.1	Apple Safari 8.0
Install Silverlight	X	X	X	X**	X	X
Enable NPAPI (Silverlight plug-in)			X	X**		
Configure Pop-up blocker	X	X	X	X	X	X
Compatibility View Settings	X	X				
Adding Trusted Site	X	X				
Install of ProjectDox Components (one-time only)	X	X				
Disabling the UAC	X	X				

** As of version 42 of Chrome, Google has removed support for the Silverlight plug-in (NPAPI). It is not automatically enabled and, upon release of version 45, will not be available for use. There is a temporary workaround that will work until Chrome v.45. Support for future versions of Chrome will be available in the latest release of ProjectDox.

1.2 Pop-Up Blocker

ProjectDox uses pop-up windows (browser windows with no toolbars). If you log in, but no ProjectDox window appears, or a warning is received, it is likely that a pop-up blocker is preventing the main project window from opening. You need to allow **ALL** pop-ups for the ProjectDox site. You can do this in one of two ways:
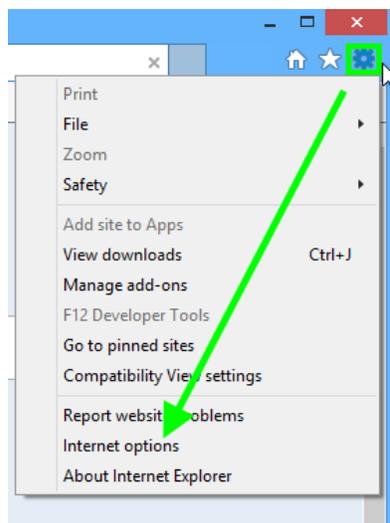
1) Disable pop-up blockers entirely.
2) Configure blocker to allow pop-ups for specified sites.

In the following sections you will find information that will assist in setting up the allowance of pop-ups for several browsers. If after going through the steps you still have difficulty with the ProjectDox application, verify your system has no other pop-up blockers installed. For instance, if the Google Search bar is installed, it contains its own pop-up blocker that will need to be disabled. In some cases, anti-virus software can cause similar behavior. If you verify all pop-up blockers are disabled and you continue to have issues check your system anti-virus logs to see if that software may be blocking the site from displaying. If the anti-virus is blocking the installation, add the necessary exceptions.
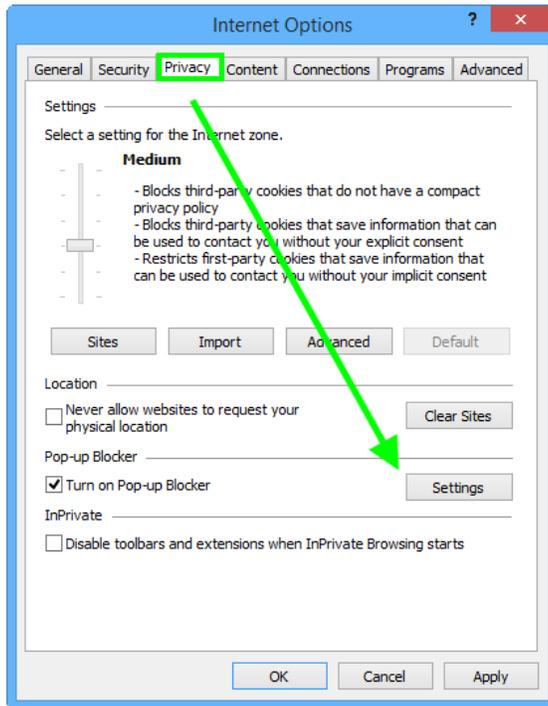
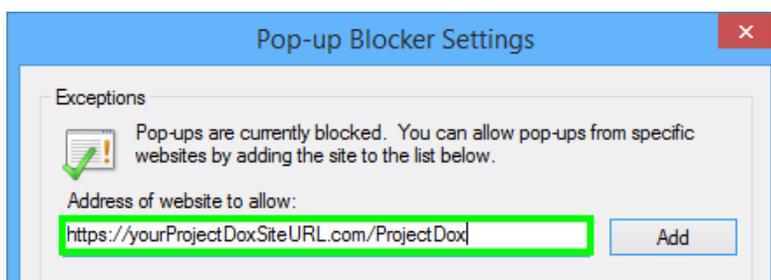# 2 Internet Explorer 10 & 11

2.1 Configure Pop-Up Blocker

1) Select the **Tools** icon in the top right corner.
2) Choose **Internet Options** from the dropdown.

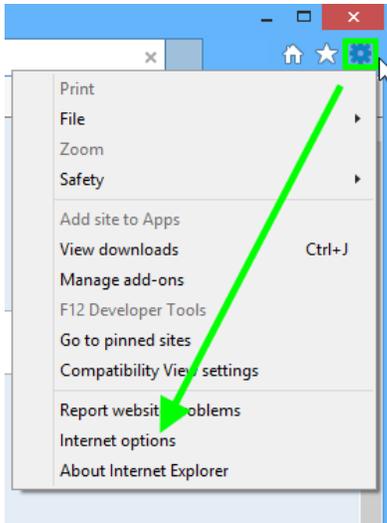3) Select the **Privacy** tab and, in the *Pop-up Blocker* section, click the **Settings** button.

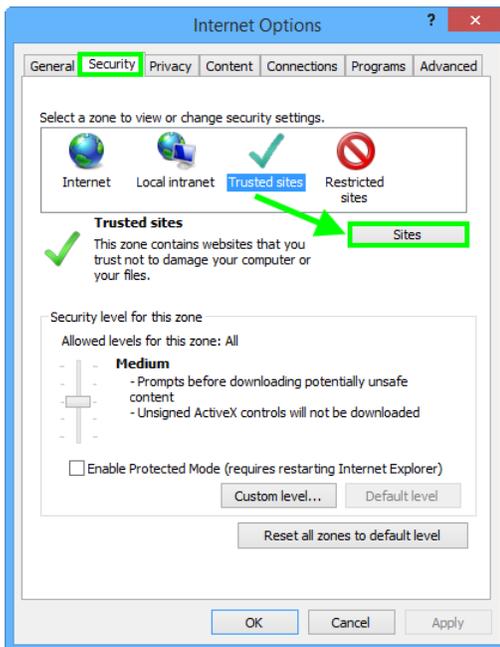4) Type the ProjectDox URL in the field within the *Exceptions* area, then click **Add**.

5) Close the window, then click **OK** in the *Internet Options* window.
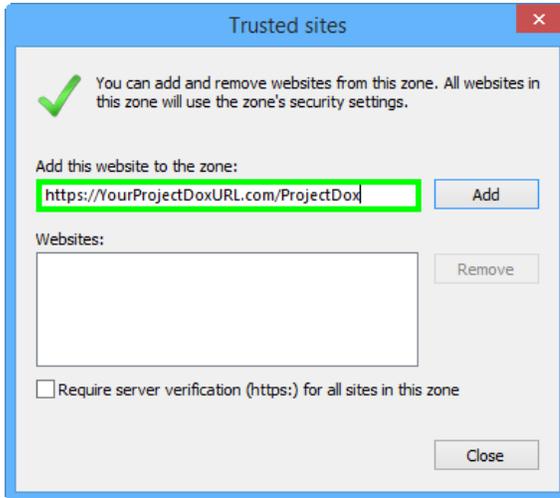
2.2   Adding ProjectDox as a Trusted Site

1) Select the **Tools** icon in the top right corner of the browser.

2) Choose **Internet Options** from the dropdown.

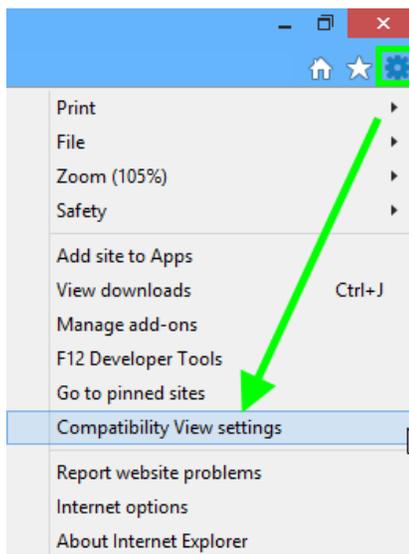3) In the *Security* tab, click **Trusted sites** to highlight, then click the **Sites** button.

4) Enter the URL in the field, then click **Add**.
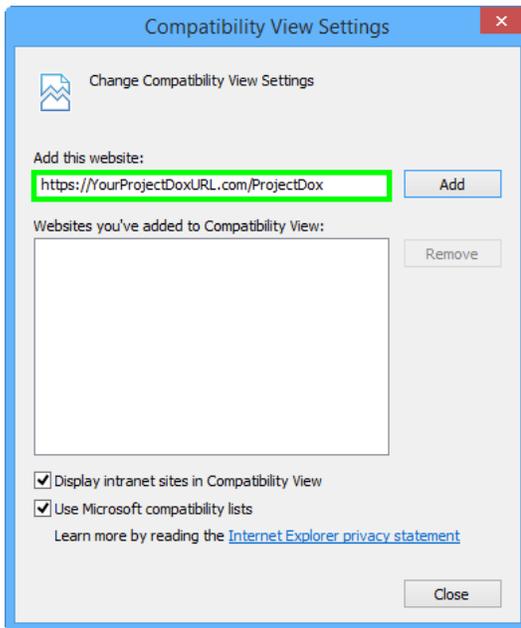

5) Close the window, the select **OK** in the *Internet Options* window.

2.3   Compatibility View Settings

1) Select the **Tools** icon in the top right corner of the browser.
2) Click on **Compatibility View settings**.

3) Enter your ProjectDox site into the field below, and click **Add**.

4) Close the window.

2.4 Installing ProjectDox Components

ProjectDox requires the installation of ActiveX controls to be able to perform certain actions: uploading files, downloading files, viewing files, and viewing help information. There are two ways users can install the controls:

The link to an MSI file for installing the ActiveX controls is available from the login screen.

If using the MSI from the login page, the user can accept the defaults to run the MSI and install the controls. If not using the MSI, then after logging in to the site, the user will be prompted by the browser to install the ActiveX control (yellow bar at top of the screen or at the bottom of the screen, depending on system version) when attempting to view help information, or uploading, downloading or viewing files. If the user's network requires administrative access to download
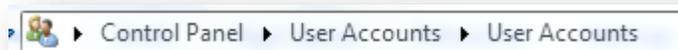
ActiveX controls, the user will **NOT** be prompted, nor will the MSI on the login screen install. The user will need to contact their network administrator to get access to download these controls.
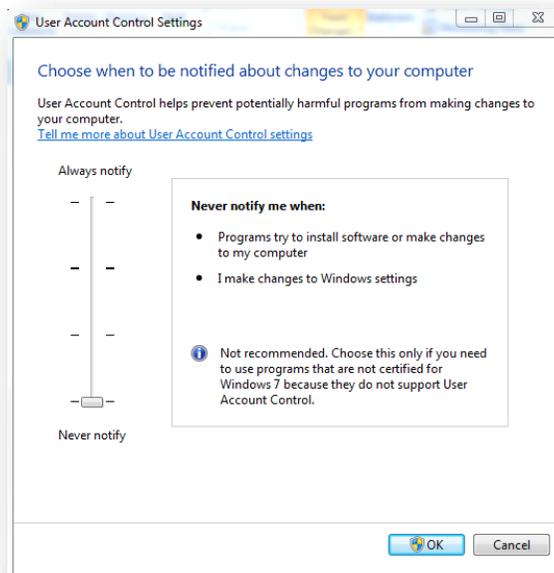
2.4   Disabling the UAC

Disabling of the UAC control should be discussed with your network administrator prior to making changes to your system, if applicable. In all cases, after the installation is complete and each of the actions have been performed once (uploading files, viewing files, downloading files, and viewing help, as applicable) the UAC control can be returned to the former setting.

2.4.1   Windows 7

1) From the Control Panel, open **User Accounts**.

2)   Click the **Change User Account Control Settings** link.
3)   Click and drag the slide control to *Never Notify*.

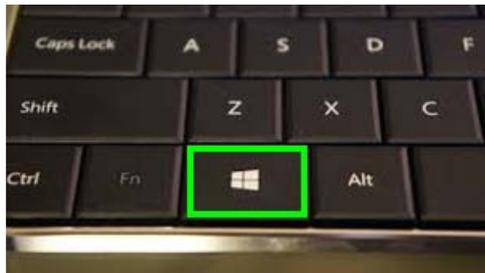4) Click **OK** and restart the system. This must be done in order for the UAC changes to take effect.

The user's permissions level/rights will affect how the UAC works.

After successful installation and one time usage of the ProjectDox Components, the system's UAC control can be returned to the former setting. A reboot will be required for the change to take effect.

2.4.2   Windows 8

1) Select the *Windows* key on your keyboard.

2) When the menu appears, start typing "Change User Account Settings." It will initiate a search.
3) Select the following from the search results.

4) Click and drag the slide control to *Never Notify.*

5) Click **OK**, and restart your system. This must be done in order for the UAC changes to take effect.

> *The user's permissions level/rights will affect how the UAC works.*
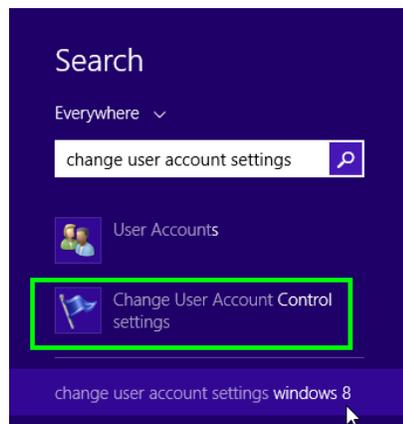
After successful installation and one time usage of the ProjectDox Components, the system's UAC control can be returned to the former setting. A reboot will be required for the change to take effect.

3   Google Chrome

It is recommended that users use the 32 bit version of Chrome; it is known to work better with reports in ProjectDox.

> *In order to verify what version of Chrome you are using (32 bit or 64 bit), click on Chrome's menu icon ≡ and select **About Google Chrome**. If it is 64 bit, it will say so in a parentheses, after the version number.*
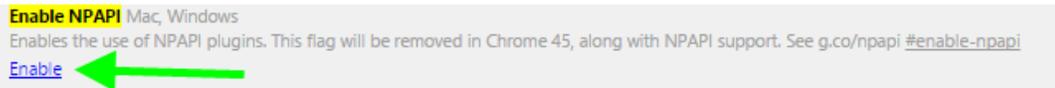
3.1   Enable NPAPI Plug-In

Below you will find the steps to enable the plug-in for Silverlight. Please note these steps are a temporary work-around; as of version 45, Google Chrome will no longer support Silverlight.

1) Open Chrome.
2) In the address bar at the top of the screen, type **chrome://flags/#enable-npapi**

3) In the window that opens, click the link that says **Enable** under the Enable NPAPI flag.

Enable **NPAPI** Mac, Windows
Enables the use of NPAPI plugins. This flag will be removed in Chrome 45, along with NPAPI support. See g.co/npapi #enable-npapi
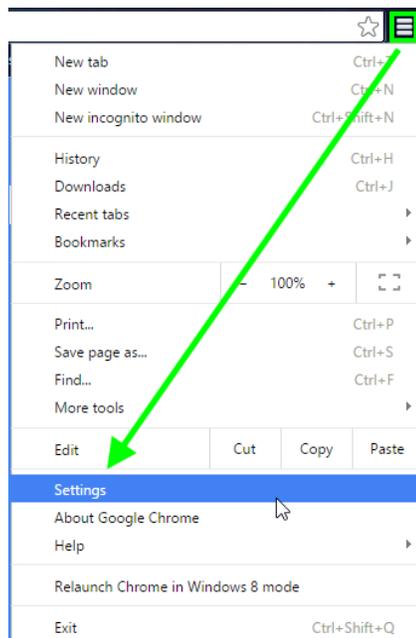Enable

4) In the bottom left corner of the page, click the **Relaunch Now** button.

Your changes will take effect the next time you relaunch Google Chrome.

RELAUNCH NOW

3.2 Configure Pop-Up Blocker

1) In the top-right corner of Chrome, click the Chrome menu icon ☰.

2) Select **Settings**.

New tab	Ctrl+T
New window	Ctrl+N
New incognito window	Ctrl+Shift+N
History	Ctrl+H
Downloads	Ctrl+J
Recent tabs	▸
Bookmarks	▸
Zoom — 100% +	⌐⌐
Print...	Ctrl+P
Save page as...	Ctrl+S
Find...	Ctrl+F
More tools	▸
Edit Cut Copy Paste	
Settings	
About Google Chrome	
Help	▸
Relaunch Chrome in Windows 8 mode	
Exit	Ctrl+Shift+Q

3) Click **Show advanced settings**, found at the bottom of the page.

4) Under *Privacy*, click the **Content settings** button.

Privacy

Content settings... | Clear browsing data...

Google Chrome may use web services to improve your browsing experience. You may optionally disable these services. Learn more
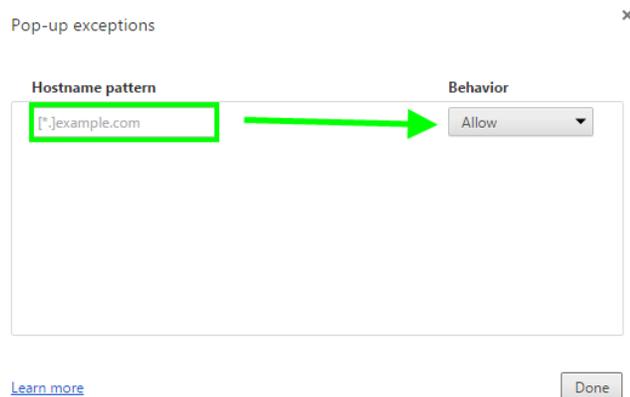
5) Under *Pop-ups*, select the **Manage exceptions** button.

Pop-ups

○ Allow all sites to show pop-ups

● Do not allow any site to show pop-ups (recommended)

Manage exceptions...

6) Enter the ProjectDox URL, then select *Allow* from the dropdown on the right. Click **Done** when finished.

Pop-up exceptions   ×

Hostname pattern   Behavior

[*.]example.com   ➜   Allow   ▼

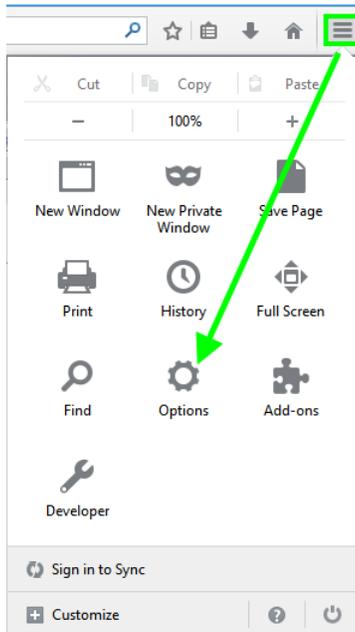Learn more   Done

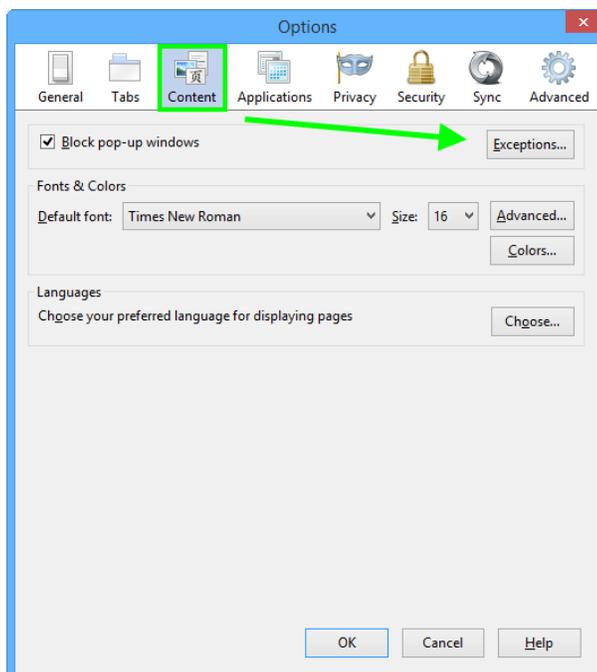# 4   Firefox

4.1   Enabling NPAPI Plug-In

Firefox uses a feature called *Click-and-Play*, which enables the user to simply click where a plug-in is being used to enable it. There should be no further steps necessary in order for the uploader or GIStream to function as expected.
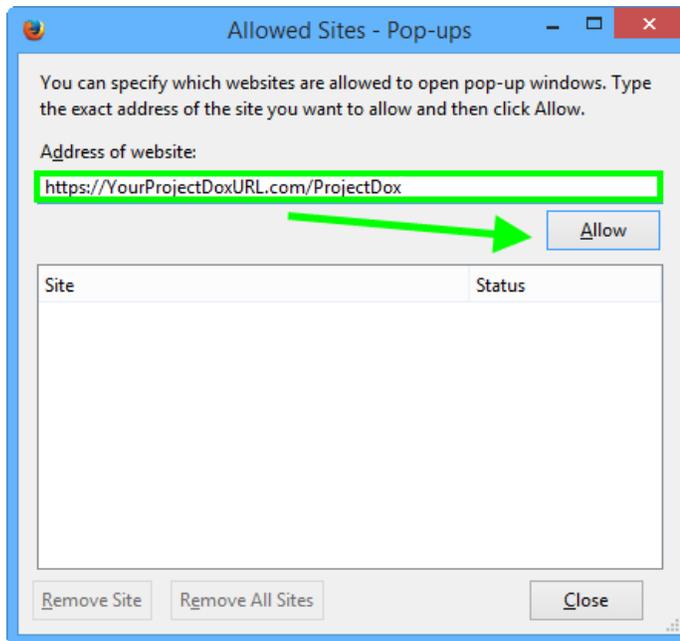
4.2   Configure Pop-Up Blocker

1) Click the menu button and select **Options**.

2) In the *Content* tab, under *Pop-ups*, select the **Exceptions** button.

3) Enter the ProjectDox URL in the available field, then click **Allow**.
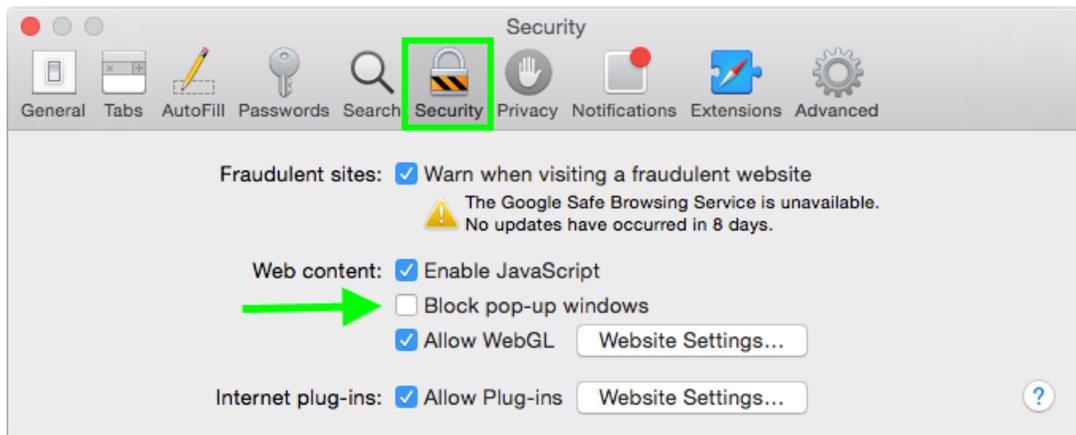

4) Close the window.

5 Safari 7 & 8

5.1 Pop-Up Blocker

1) Select **Safari->Preferences**, then click **Security**.

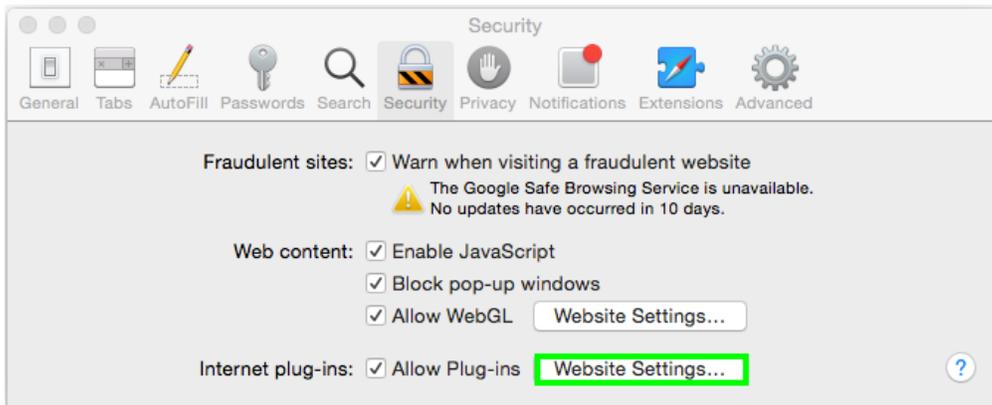2) In the *Web Content* and *Internet plug-ins* sections, deselect the *Block pop-up windows* checkbox.

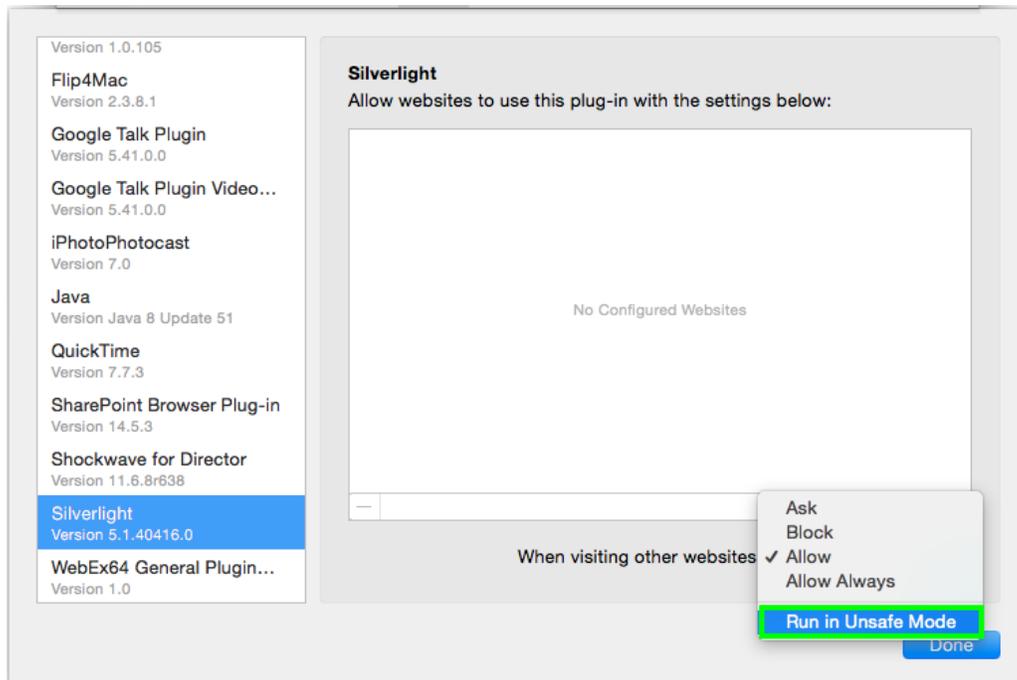

3) Close the window.

5.2   Configure Silverlight

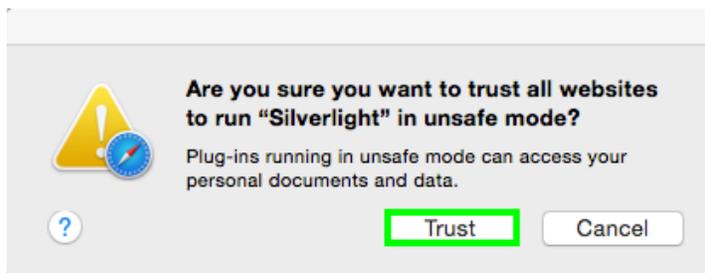1) Select **Safari->Preferences**, then click **Security**.

2) In the *Internet Plug-ins* area, select **Website Settings**.

3)   Select **Silverlight** from the list of plug-ins on the left. From the dropdown on the bottom right, select **Run in Unsafe Mode**.

4)   A warning will appear. Click **Trust**.

5) Silverlight will now run unrestricted. Click **Done**.